



May 30, 2019

Mr. Rodney J. MacKinnon, Executive Director
Florida Office of Early Learning
250 Marriott Drive
Tallahassee, FL 32399

Subject: OIG Work Plan for Fiscal Year 2019-20 and Long Term Audit Plans for Fiscal Years 2020-21 and 2021-22

Dear Executive Director MacKinnon:

I am submitting for your approval, in accordance with Section 20.055, Florida Statutes and *The International Standards for the Professional Practice of Internal Auditing*, issued by the Institute of Internal Auditors, the annual work plan for the Office of Inspector General (OIG). The OIG work plan documents our goals and objectives for fiscal year 2019-20, including engagements for the upcoming fiscal year and projected engagements for the following two fiscal years. The OIG audit plan is risk-based to provide the most effective coverage of the Office's programs, processes, systems, and operations. Our analysis is based on a risk assessment performed by the OIG, including input from Office of Early Learning (OEL) executive management, directors, managers, supervisors, and OIG staff. We have also allocated a portion of our auditable hours for management requests and enterprise projects as requested by the Governor's Chief Inspector General.

We look forward to working with you in meeting the challenges and opportunities that face the OEL. With your approval, we will implement the OIG work plan for fiscal year 2019-20, and will submit copies of the work plan to the Governor's Chief Inspector General and the Florida Auditor General.

Thank you for your continued support.

Approved By: 
Rodney J. MacKinnon, Executive Director

Date: 5/30/19

Sincerely,



Sarah Beth Hall, Inspector General

SARAH BETH HALL

INSPECTOR GENERAL, OFFICE OF EARLY LEARNING

**Florida Office of Early Learning
Office of Inspector General**



**Annual Work Plan for Fiscal Year 2019-20
and Long-Term Audit Plans for
Fiscal Years 2020-21 and 2021-22**

Dated: May 30, 2019

Sarah Beth Hall, Inspector General



Mission

The mission of the Office of Inspector General (OIG) internal audit activity is to provide independent, objective assurance, and consulting services designed to add value and improve the Office of Early Learning (OEL) operations. The internal audit activity helps the OEL accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes.

Authority, Responsibility, and Independence

The authority and responsibilities of the OIG are established in Section 20.055, Florida Statutes. Pursuant to legislative intent, the OIG also administers the public assistance fraud referral process for the Florida OEL and coordinates the process with external partners to ensure maximum efficiency.

The Inspector General reports functionally to the Florida Chief Inspector General (CIG) and administratively to the OEL Executive Director. Pursuant to Florida Statutes, the OIG has full, free, and unrestricted access to all OEL activities, records, data, properties, functions, and personnel necessary to effectively discharge its responsibilities.

Risk Assessment and Audit Plan

To fulfill its mission and goals, the OIG conducts a risk assessment of the OEL operations. Both Florida Statutes and professional audit standards require the OIG to develop risk-based annual and long-term audit plans which consider resource requirements and input from senior management.

The audit plan includes participation in enterprise audit projects as requested by the CIG. The approved audit plan will guide our activities throughout the year, but will be adjusted to meet management needs as other priorities change and new risks are identified. The Inspector General plans and regularly monitors work to ensure an appropriate balance is maintained between audit, investigative, and other accountability services.

The following sections provide information on OIG staff changes as well as detailed planned engagements for fiscal year 2019-20, as time permits.



Available Staff Resources

The OIG has been authorized two positions. They are comprised of one professional staff and the Inspector General. The professional staff position and the Inspector General provide 4,160 OIG staff hours of professional and administrative support for this upcoming year. These resources are applied to:

- Audits, Consulting Services, Investigations, Management Reviews, Enterprise Projects;
- Follow-up Activities;
- Outreach and Education;
- Administration, Oversight, and Supervision of the OIG;
- External Audit Coordination;
- Training;
- Leave and State Holidays; and
- Anticipated Inspector General Vacancy.

Fiscal Year 2019-20 Staff Resources Allocation

For fiscal year 2019-20, allocation of OIG staff hours are:

Category	Planned Hours	Percent of Time
Planned Engagements ¹	605 hours	15%
Carry Forward Assignments	341 hours	8%
Investigative Services	775 hours	19%
Follow-Up Activities	70 hours	2%
Oversight Activities	235 hours	6%
External Audit Coordination	60 hours	1%
Outreach and Education	50 hours	1%
Management Support ²	660 hours	20%
Indirect Activities ³	844 hours	16%
Anticipated Vacancy ⁴	520 hours	12%
	4,160 hours	100%

¹ Planned Engagements include Audits, Consulting Services, Management Reviews, Management Requests, and Enterprise Projects.

² Management support includes activities related to project management, OIG project staff meetings, OEL department meetings, billable training, and public records requests.

³ Indirect activities include leave, state holidays, and administrative activities.

⁴ The Inspector General position is anticipated to be vacant for a portion of the fiscal year.



Planned Engagements

Section 20.055, Florida Statutes requires the OIG to conduct financial, compliance, electronic data processing, and performance audits of the agency and prepare audit reports of the findings. Engagements are conducted in conformance with the *International Standards for the Professional Practice of Internal Auditing (Standards)* issued by the Institute of Internal Auditors. A total of 605 OIG staff hours are allocated to new engagements for FY 2019-20. These engagements were selected based on a risk assessment performed by the OIG, including input from OEL management and OIG staff.

TOPIC	DESCRIPTION
Data Analytics & Fraud Detection	Review of the data analytics and fraud detection processes used by the Florida OEL to identify public assistance fraud.
Program Integrity Monitoring Efficiency & Effectiveness Review	The Program Integrity Unit within the Florida OEL is responsible for promoting School Readiness and Voluntary Prekindergarten program compliance and effectiveness for the Florida OEL’s early education and care programs. This engagement will evaluate the efficiency and effectiveness of the Program Integrity Unit’s monitoring efforts.
Business Continuity of Operations	The goal of a Business Continuity of Operations Plan (COOP) is to facilitate the process by which an organization is able to recover and restore key business processes after a disaster or business disruption has occurred. This audit would review and evaluate the OEL's COOP and determine compliance with applicable laws and OEL policies and procedures.
Coalition Anti-Fraud Plan Reviews	In accordance with Section 1002.91, Florida Statutes and Rule 6M-9.400, Florida Administrative Code, the OIG will review each coalition’s anti-fraud plan by September 1, and shall notify the coalition in writing of approval or disapproval and the reasons for disapproval.



TOPIC	DESCRIPTION
LRPP Performance Measures	In accordance with Section 20.055, Florida Statutes, each agency's OIG is required to assess the reliability and validity of the information provided by the agency on performance measures and standards to be submitted to the Executive Office of the Governor within the agency's Long Range Program Plan (LRPP).
Management Requests	A portion of our planned engagements is reserved for management requests that may occur during the fiscal year. These requests may be for assurance or consulting services.
Enterprise Projects	At the request of the CIG, a portion of our resources is allocated to enterprise projects for fiscal year 2019-20. The CIG in consultation with agency inspectors general identifies Enterprise Projects.

Carry Forward Assignments

At the end of fiscal year 2018-19, the OIG had two engagements in progress. Each carry forward project is expected to be closed out within fiscal year 2019-20. A total of 341 OIG Staff hours are allocated for these activities.

TOPIC	DESCRIPTION
Confidential Data Audit, No. 19-IA01	This audit would review and evaluate the internal controls in place to secure confidential and sensitive data housed within OEL's resources.
Spreadsheet Reliance Audit, No. 19-IA02	OEL has increased its dependence on the use and automation of spreadsheets. This audit would review and evaluate the controls in place surrounding the use of spreadsheets and their automation.



Investigative Services

In addition to audit activities, Section 20.055, Florida Statutes, requires the OIG to initiate, conduct, supervise, and coordinate investigations designed to detect, deter, and prevent fraud, waste, mismanagement, misconduct, and other abuses in state government. The OIG receives complaints related to agency activities; and performs inquiries, investigations, or reviews, as the Inspector General deems appropriate. Additionally, the OIG will continue to perform activities related to the OEL fraud referral process including administration of the fraud referral database and coordination with partner agencies.

During fiscal year 2017-18, the OIG applied for and received accreditation by the Commission for Law Enforcement Accreditation, Inc. (CFA). During fiscal year 2019-20, OIG staff will continue conducting activities related to maintaining accreditation.

A total of 775 OIG staff hours are allocated for these investigative-related activities.

Follow-up Activities

OIG staff conducts follow-up assessments on both internal and external audits, management reviews, and investigations to ensure the OEL has taken appropriate corrective action on findings. The IG provides written responses to the OEL Executive Director on the status of corrective actions taken. Three engagements are scheduled for follow-up activities in fiscal year 2019-20, with 70 OIG staff hours allocated.

Oversight Activities

The OIG participates in numerous activities that are classified as oversight. This includes coordination of the annual OIG risk assessment, OIG work plan, OIG annual report, single audit activities, Computer Security Incident Response Team (CSIRT) member responsibilities, and other internal/external assistance. A total of 235 OIG staff hours are allocated to oversight activities for fiscal year 2019-20.

External Audit Coordination

The OIG is the primary liaison with external audit entities and is responsible for coordinating and facilitating responses to audits or reviews by those entities with a view toward avoiding duplication. The OIG serves as the primary point of contact for external auditors.



At fiscal year-end, three known external entity audits and/or reviews will require coordination during fiscal year 2019-20. A total of 60 OIG staff hours are allocated to external audit coordination activities for fiscal year 2019-20.

Outreach and Education

The OIG currently provides ongoing consultation to management regarding fraud, risk, internal controls, program management, and efficiency of operations. The OIG accomplishes these tasks through fraud awareness briefings, Internal Audit awareness briefings, OIG newsletters, and the OIG website. A total of 50 OIG staff hours are allocated for these related activities.

Management Support

Management Support includes activities associated with training, participation in OEL meetings, internal OIG meetings that involve discussions on project progress, responding to and tracking public records requests, and general project management. Project management represents the oversight of internal audits, administrative investigations, and other OIG projects by the Inspector General.

In accordance with the *International Standards for the Professional Practice of Internal Auditing*, internal auditors should possess the knowledge, skills, and other competencies needed to perform their individual responsibilities. OIG staff are required to obtain a minimum of 40 hours of continuing professional education every two years. In addition, the OIG must meet minimum training standards required by the CFA in order to receive accreditation. The CFA requires OIG staff to complete 40 hours of training every two years that directly enhances professional proficiency.

A total of 660 OIG staff hours are allocated to management support for fiscal year 2019-20.



Indirect Activities

Indirect activities include administrative tasks and leave. OIG staff routinely perform activities that do not relate to specific assignments. Examples of these types of tasks include timekeeping, personnel administration, training not directly related to a project, as well as, purchasing activities. Additionally, estimated hours have been reserved to account for OIG staff leave and state holidays. A total of 844 OIG staff hours are allocated to indirect activities for fiscal year 2019-20.

Long-Term Audit Plans

The OIG Long-Term Audit Plan is to ensure that its services provide the most benefit to the OEL. Specifically, the OIG intends to be a leader in developing competent, innovative staff, and providing reports that are objective, clear, concise, constructive and timely, concerning matters that are important to the OEL Executive Director. Specifically, planned projects are identified below. However, the long-term plans are subject to change, based on the results of the periodic risk assessment and to be responsive to both the OEL Executive Director and the OIG.

Fiscal Year 2020-21
Active Directory Audit
EFS Mod IT Audit
Coalition Governance Review
OEL Efficiency Reviews
LRPP Performance Measures
Coalition Anti-Fraud Plan Reviews

Fiscal Year 2021-22
Change Management Audit
VPK Regional Facilitator Program Review
Bright Beginnings IT Audit
Incident Response Process (CSIRT)
LRPP Performance Measures
Coalition Anti-Fraud Plan Reviews