

## CAREGIVER SUPPORTS

- **National Family Caregiver Support Program** aids families with certain circumstances. Services include counseling, assistance in gaining access to services, support groups, caregiver training, respite care, legal assistance, and supplemental services, such as housing improvement and provision of medical supplies.  
Contact:  
800-96-ELDER (800-963-5337)  
[http://elderaffairs.state.fl.us/doea/caregiver\\_support.php](http://elderaffairs.state.fl.us/doea/caregiver_support.php)

## DISABILITIES

- There are many services and supports for Florida's disabled residents. Information regarding disability determination, vulnerable populations, special needs sheltering, and more can be found at [floridahealth.gov](http://floridahealth.gov)
- **Agency for Persons with Disabilities** works with local communities and private providers to support people with developmental disabilities as defined in Florida Statutes, Chapter 393 and their families. **This includes individuals with:**
  - Autism
  - Cerebral palsy
  - Spina bifida
  - Intellectual disabilities
  - Down syndrome
  - Prader-Willi syndrome
  - Phelan McDermid syndrome
  - Children age 3-5 who are at a high risk of a developmental disabilityContact:  
866-APD-CARES (866-273-2273)  
<http://apd.myflorida.com/contacts/>
- **Disability Rights Florida** is the statewide designated protection and advocacy system for individuals with disabilities. It has authority and responsibility under nine federal grants and provides free, confidential services.  
Contact:  
800-342-0823  
<http://www.disabilityrightsflorida.org/>
- **Florida Developmental Disabilities Council (FDDC)** is committed to advocating and promoting programs, practices, and initiatives that enrich the lives of individuals with developmental disabilities.  
Contact:  
800-580-7801  
<https://www.fddc.org/>

## FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES AUTOMATED COMMUNITY (ACCESS)

- Access allows Florida clients to connect with local public assistance. DCF partners with local community agencies to provide public access services including food or cash assistance and Medicaid.  
Contact:  
<http://www.myflorida.com/accessflorida/>

## FOOD ASSISTANCE

- Feeding Florida** works with 12 Feeding America food banks to provide food directly to individuals and families in need through their partnerships with community agencies.  
Contact:  
855-FLA-FOOD (855-352-3663)  
<https://www.feedingflorida.org/feeding-florida/florida-food-banks>
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)** provides federal grants to states for supporting low-income pregnant and post-partum women. Supplemental foods, health care referrals, and nutrition education supports mothers, infants, and children up to age five.  
Contact:  
800-342-3556  
<http://www.floridahealth.gov/programs-and-services/wic/>
- Supplemental Nutrition Assistance Program (SNAP)** is a federally funded program that provides nutrition benefits to supplement the budget of low-income families for the purchase of healthy food.  
Contact:  
866-762-2237  
<https://www.myflfamilies.com/service-programs/access/food-assistance-and-suncap.shtml>

## HOUSING ASSISTANCE

- Agency for Persons with Disabilities** serves more than 50,000 Floridians with disabilities and offers a wide range of social, medical, residential, and behavioral services, including disabled housing assistance.  
Contact:  
866-APD-CARES (866-273-2273)  
<http://apd.myflorida.com/>
- Low Income Home Energy Assistance Program (LIHEAP)** provides financial assistance in managing costs associated with home energy bills, energy crises, weatherization, and energy-related minor home repairs.  
Contact:  
[Click here to access the Low Income Home Energy Assistance Program](#)  
to find your local provider.
- Florida Housing Search** connects residents with housing that fits their individual needs.  
Contact:  
877-428-8844  
<https://www.floridahousingsearch.org/>
- U.S. Department of Housing and Urban Development (HUD)** has several options for housing assistance available to qualified clients. There are two Florida offices, one in Miami and the other in Jacksonville, which serve every county in Florida.  
Contact:  
<https://www.hud.gov/states/florida> to find your local public housing agency.

## LEGAL SERVICES

- Florida Law Help** is the gateway to community non-profit legal services for individuals experiencing civil legal problems who can't afford to hire a private attorney.

Contact:

<https://floridalawhelp.org/>

## MATERNAL INFANT AND EARLY CHILDHOOD HOME VISITING

- Florida's Maternal, Infant and Early Childhood Home Visiting (MIECHV)** program partners with local agencies in offering home visiting to expectant and new families in high need communities. They work with parents to build knowledge and skills for providing nurturing care to their children. Services are provided free to families requesting help.

Contact:

850-999-6212

<https://www.flmiechv.com/contact/>

## MEDICAL CARE

### HEALTHY KIDS

#### Florida KidCare

provides affordable health and dental care for children birth through age 18.

Contact:

888-540-KIDS (888-540-5437)

<https://www.floridakidcare.org/>

#### MediKids,

administered by the Agency for Health Care Administration, offers low-cost health insurance coverage for children age 1-4.

Contact:

877-506-0578

[Website](#)

#### Florida Healthy Kids

provides child-centered health care plans for children age 5 to 18.

Contact:

888-540-KIDS  
(888-540-5437)

[Website](#)

#### Children's Medical Services Health Plan

is a Department of Health program for child with special health care needs that provides a family-centered comprehensive system of care.

Contact:

850-245-4200

[Website](#)

#### Medicaid,

provides medical coverage to low-income families and individuals.

850-300-4323

[Website](#)

**Medically Needy Program** assists individuals who would otherwise qualify for Medicaid except for having income that is too high. Assistance through this program varies depending on household size and income.

Contact:

800-963-5337

<https://www.myflfamilies.com/programs/access/docs/medneedybrochure.pdf>

## MENTAL HEALTH AND SUBSTANCE ABUSE SUPPORTS

- **Department of Children and Families' Office of Substance Abuse and Mental Health** serves as the single state agency for the delivery of mental health and substance abuse services. The office contracts with seven managing entities statewide that manage the delivery of behavioral health services through local service providers. DCF provides substance abuse treatment through community-based provider systems for detoxification, treatment, and recovery for those needing support in recovery, including juvenile addiction.  
Contact:  
National Suicide Prevention Lifeline: 800-273-TALK (800-273-8255)  
Substance Abuse and Mental Health Services Administration's National Helpline: 800-662-HELP (800-662-4357)  
Substance Abuse and Mental Health Services Administration's Disaster Distress Hotline: 800-985-5990  
<https://www.myflfamilies.com/service-programs/samh/> for program information  
<https://www.myflfamilies.com/service-programs/samh/get-help.shtml> to locate behavioral health treatment services
- **Florida Department of Health** provides a listing of behavioral health resources for supporting the emotional and mental health needs of children and families before, during, and after a disaster.  
Contact:  
850-245-4444  
[Click here to access the Florida Department of Health website.](#)

## MONETARY AND EMPLOYMENT SUPPORTS

- **Florida Department of Economic Opportunity's Division of Workforce** numerous programs and services help Florida residents gain employment, remain employed, and advance their careers.  
Contact:  
<http://www.floridajobs.org/office-directory/division-of-workforce-services/workforce-programs>
- **Temporary Cash Assistance (TCA)** program provides time-limited assistance to families with children under the age of 18 when the parents or other responsible relatives meet the program's technical, income, and asset requirements.  
Contact:  
866-762-2237  
<http://www.myflorida.com/accessflorida/>

## PROVISION OF SHELTER

- Local homeless contacts provide prevention and referral services to those in need of shelter. In Florida, the Office on Homelessness is the central point of contact within state government on homelessness. The office works with local homeless coalitions and continuum of care lead agencies throughout Florida.  
Contact:  
<https://www.myflfamilies.com/service-programs/homelessness/local-providers.shtml> for local provider information.

## REFUGEE SERVICES

- **DCF Refugee Services** is a federally funded state program that oversees and coordinates many of the services provided to refugees and entrants to the state of Florida. The program currently manages over 45 refugee service providers with state agencies, local governments, and community-based organizations.

### Services include:

- Employment placement assistance,
- English Language training,
- Short term vocational training,
- Child care,
- Obtaining employment authorization,
- Youth education and career pathways,
- Orientation and case management,
- Youth mentoring,
- Health screenings, and
- Services to unaccompanied refugee minors
- Citizenship application assistance

### Contact:

<https://www.myflfamilies.com/service-programs/refugee-services/> for a list of refugee services by service area

## TRANSPORTATION ASSISTANCE

- **Florida Association of Coordinated Transportation Systems Inc. (FACTS)** program provides safe, cost effective transportation in all Florida counties for children at risk, the elderly, disabled, and others who cannot provide their own transportation.

### Contact:

<http://www.flafacts.com/> or

<http://www.flafacts.com/ctcs.html> for Community Transportation Coordinator contact information.

- **Florida Department of Transportation Commuter Assistance Program** provides easy access to free services offered by various commuter assistance programs in Florida.

### Contact:

[Click here to access the Florida Department of Transportation Commuter Assistance Program website](#) and view Commuter Assistance Programs and Transit Agencies by District.